



Friends of the Lost River, Inc. • 2818 Nashville Road, Bowling Green, KY 42101
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Summary

You will be part of the front lines and the face of our organization, we are encouraging charismatic and customer oriented people to apply for this position. This part time hourly position requires flexible hours including weekends and holidays.

Lost River Cave Vision and Mission:

The **vision** of the Friends of Lost River, Inc. is that citizens of all ages in south central Kentucky learn to appreciate the region's natural environments and cultural heritage of Kentucky's Cave Country and become a network of stewards who advocate for the preservation of the environment and the cultural history.

The **mission** of the Friends of Lost River Cave is to provide outdoor experiences that nurture a connection to nature and stewardship of the Karst environment; and to foster an appreciation of Lost River Cave's cultural history and geological significance.

Zip line Guide

Your Role:

Guides are critical to the success of the Lost River Cave Zip line Experience. You will be responsible for the safety of all guests, educating guests on the local history and culture, and entertaining guests through humor and good natured banter. Your attention to safety, your humorous and friendly personality, and your ability to put people at ease are essential to delivering a fun and informative thrill for our guests. You will set the tone, standard, and expectation of the entire experience we offer. Suitable candidates will meet or exceed these requirements by having the right mix of technical skills, confidence, compassion, and humor.

Job Type

- On-Call seasonal-part time (May to October), may include winter hours depending on weather. Full and part time positions available.

Duties:

- Display professional leadership; interact with guests in a humorous, engaging and friendly manner while providing an educational and exhilarating interpretive experience.
- Identify and manage risk, display the ability to communicate clearly, both written and verbally.
- Maintain a proactive safety culture.
- Manage tour timing efficiently.
- Adhere to company policies, procedures, and technical protocols at all times.
- Assist with overall site appearance, cleanliness, and trail/course maintenance.

Requirements

- Work experience in the customer service and/or adventure tourism industry.
- Must be at least 19 years of age.
- Accomplish technical mastery of all zip line equipment, rigging, and course infrastructure.
- Proficient in all course elements, emergency procedures and wildlife awareness.
- Thrive in a fast paced, environment with a serious attention to detail while promoting a fun work atmosphere.

Physical Requirements

- Strong upper body to assist participants.
- Must be able to walk, stand, and exert well-paced mobility for up to 8 hours.
- Must have full range of overhead arm motions and full hand dexterity.
- Requires visual acuity and the ability to hear clearly in an outdoor environment.
- Must be able to bend, twist, stoop, squat, stretch, push and pull on a regular and continuous basis.

Your Work Day

- You will be scheduled for any number of tours daily and dependant on guest bookings, your average workday will be between 6-10 hours. This position is an “on-call” job. Evening and weekend work will be required.

Training

- Comprehensive training is provided. We provide a harness, helmet, and branded shirts for the season. You will need a watch to manage your tour times, and appropriate footwear.